



# *GFX Law Limited Warranty*

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**For Warranty claims concerning Products, Accessories, Installation Services, or Returns -  
CALL prior to beginning work on vehicle.**

Call; 1-800-739-6837 (519-944-3800 ext. 1354) or e-mail; [policecars@gfxltd.com](mailto:policecars@gfxltd.com)

## **1. The Warranty**

**Ground Effects, LTD./Ground Effects, LLC.** ("GFX Law") warrants to the purchaser ("Customer") that all products sold to Customer manufactured by GFX Law ("Products") and all accessories to such Products manufactured by GFX Law ("Accessories") will be free from defects in material and workmanship under normal use and service. A complete list of warranted GFX Law products and Accessories are located on the vehicle trunk lid or hood. This Warranty does not cover;

- (I) Products or Accessories damaged from intentional acts, fire, acts of God (hurricanes, etc.) loss, theft and vehicle collision.
- (II) Cosmetic wear not affecting functionality, normal wear and tear, and modifications by anyone other than an authorized GFX Law representative.
- (III) The Product, Accessory or Component removal & reinstallation during FCA warranty repairs.

This warranty does not guarantee forward compatibility for any GFX Law product sold. The above is subject to the terms and conditions set out below (this Warranty is hereinafter described as the "Warranty"). For all other products and components supplied and/or distributed by GFX Law ("Components"), GFX Law will pass through all applicable warranties directly to Customer whenever the manufacturer of such Components permits. GFX Law provides no direct Warranty with respect to Components.

## **2. Length of Warranty**

**GFX Law** will be obligated to honor the Warranty only if Customer informs GFX Law of the pending Warranty Claim during the ("Term") of the Warranty. Warranty start date is the same as the vehicle delivery date. The Warranty is valid for the Term and is dependent on the product category as defined below:

- (I) Products & Accessories - 3-years
- (II) Installation Services - 3-years or 36,000 miles/60,000 km's, whichever comes first
- (III) Components - Manufacturer's Warranty

### **3. Sole Remedy**

Filing a warranty claim requires the customer to register the claim with GFX Law by calling 1-800-739-6837 prior to beginning work on vehicle. GFX Law will assign a representative to diagnose and validate the potential claim. The customer is required to provide the following information;

- (I) Dealership or Agency, Address, Contact Information
- (II) Vehicle information: Model, VIN, Odometer reading
- (III) Nature of Claim: A brief description of the concern
- (IV) Digital pictures of affected areas are required

Based on the information provided, GFX Law will determine whether the concern is warrantable.

#### **GFX Law's sole liability for any breach of the Warranty will be to;**

- (I) Replace or repair any defective and/or non-functioning portion of GFX Law Products or Accessories.
- (II) For Installation Services, GFX Law may pay the repair services costs at the agreed upon hourly rate at the agreed upon service center.
- (III) Prior to receiving a replacement or refund of any GFX Law Products or Accessories, customer must return to GFX the defective Products or Accessories with pre-approved Return Materials Authorization (RMA) form.
- (IV) GFX Law reserves the right to refund the fees paid for Products and Accessories if the remedies above are impractical, or do not apply.

### **4. Warranty Disclaimers**

Except for the warranties expressly set forth herein, which are limited warranties and the only warranties made by GFX Law, the products, accessories and components are provided strictly "as is". GFX Law makes no additional warranties, expressed, implied, arising from course of dealing or usage of trade, statutory, as the products, accessories and components provided hereunder. In particular, any and all implied warranties of merchantability, title, satisfactory quality and fitness for a particular purpose are hereby disclaimed. This GFX Law warranty is non-transferrable and applies to the registered purchaser only. Other than installation service, GFX Law does not warrant customer supplied Products or Accessories. GFX Law's warranty program is subject to change without advanced notice.

### **Terms and Conditions**

Damage due to abuse, accident, mishandling, misuse, modification, or misapplication, cancels all of GFX Law's obligations under the Warranty. Repair of any Product or Accessory by an unapproved party other than a qualified GFX Law representative will invalidate the Warranty.

## **5. Shipping Requirements**

Upon notifying GFX Law of a Warranty related claim, GFX Law will, if appropriate, provide a return material authorization number (RMA), for the return of the Product and/or Accessories. A completed RMA must be returned to GFX Law along with the defective Product or Accessory with transportation and insurance costs prepaid. GFX Law is not responsible for loss or damage, which may occur in transit. GFX Law will ship the repaired or replaced Products and/or Accessories to the source by ground shipment unless the customer provides additional payment to offset the express shipment charges. All Products and Accessories must be shipped in their original shipping containers or other solid and durable shipping container. Failure to return the defective Product or Accessory to GFX Law or to otherwise follow these procedures will invalidate the Warranty.

## **6. Additional Terms**

- (I) The agents, dealer and employees of GFX Law are not authorized to make modifications to this Warranty, or additional warranties binding on GFX Law about or for Products, Accessories or Components. Additional statements, whether oral or written, except signed written statements from an officer of GFX Law, do not constitute warranties and should not be relied upon.
- (II) Regardless of any other agreement between the Customer and GFX Law, this Limited Warranty will be governed and controlled in all respects by the laws of the State of Michigan, USA and the province of Ontario, CA including interpretation, enforceability, validity and constructions, without regard to any conflict of law provisions.
- (III) This GFX Law Limited Warranty constitutes the entire understanding between the parties with respect to the subject matter discussed herein and supersedes any prior discussions, negotiations, agreements and understandings.
- (IV) No assignment of the Warranty or of any right or obligation under the Warranty will be made by Customer without the prior consent of GFX Law. Any assignment of the Warranty without such permission will invalidate the Warranty. Failure to provide the proof of purchase to GFX Law upon request will invalidate the Warranty.

## **7. Inquiries**

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**Ground Effects, LTD. Customer Service**

**1-800-739-6837 (Monday through Friday 8:00 am to 5:00 pm Eastern)**